Here for You 24/7





We're Available 24/7!

Save **1-866-355-5999** in your contacts as Personal Health Guide or PHG for easy access. You can also download the **BCBSTX App** to chat anytime!





Resources at your Employee's Fingertips



Blue Access for MembersSM

- select or change your PCP
- view claims and Explanation of Benefits
- compare costs of doctors and services

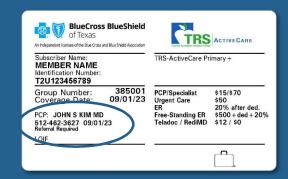
BCBSTX Mobile App

- text BCBSTXAPP to 33633
- download a temporary ID card
- live chat 24/7

www.bcbstx.com/trsactivecare

ID Cards

Employees will get their ID card in the mail a few weeks after they enroll.

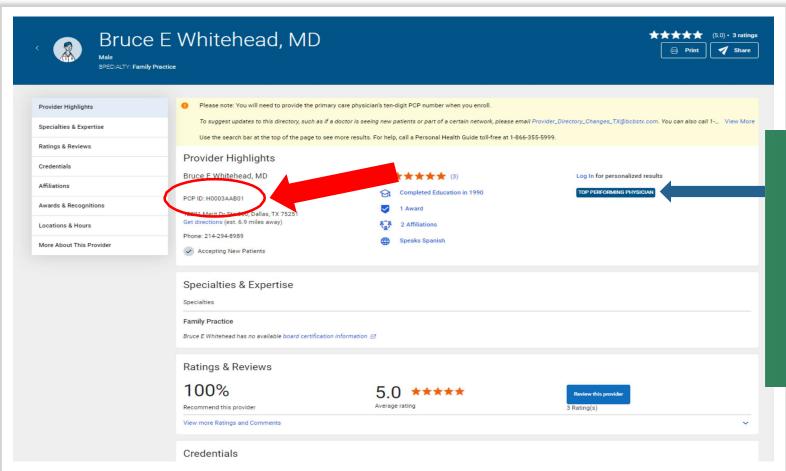


Each family member enrolled in the TRS-ActiveCare Primary or TRS-ActiveCare Primary+ plan will get their own ID card with their PCP's name printed on it.

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Provider Finder





Providers who perform well are designated as a **Top Performing Physician**.

A Top Performing Physician:

- · is cost-efficient
- follows best practice clinical guidelines
- provides quality care, consistently

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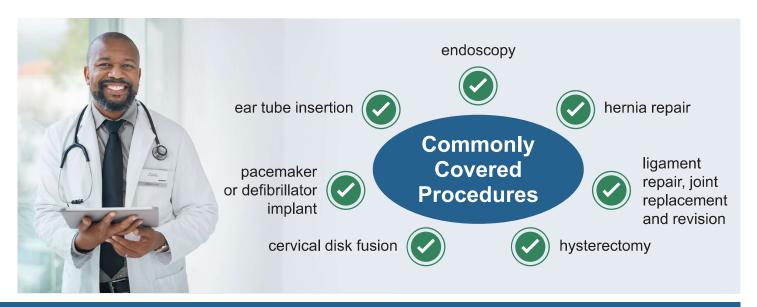
SurgeryPlus



SurgeryPlus is a new expanded network included in the TRS-ActiveCare health plan. It gives them access to qualified surgeons, support and guidance from a Care Advocate and negotiated rates with lower costs.

What's Included?

- pre- and post-surgical consultations
- in-office X-rays with a SurgeryPlus surgeon
- anesthesia
- procedure and hospital fees
- pathology





If participants have questions about SurgeryPlus, they can contact a SurgeryPlus Care Advocate at **1-833-423-0960** or visit **my.surgeryplus.com**.

SurgeryPlus is an independent company that has contracted with Blue Cross and Blue Shield of Texas to provide pre-authorization services for members with coverage through BCBSTX. BCBSTX makes no endorsement, representations or warranties regarding third-party vendors and the products and services offered by them.

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